

Overview & Scrutiny Consultation - 5th/12th/19th September, 2005

Corporate Planning

Vision, Goal, Priorities

- (1) The long term vision of Harrogate Borough Council is **'To make the Harrogate District a better place to live, work and visit by preserving its heritage, enhancing its unique environment, delivering first class public services and encouraging everyone to share in its success'**.

This vision was agreed by the Council in September 2004. Does the Commission agree or disagree that this vision is still relevant to the issues across the Harrogate District? **Yes/No***
(*Delete as appropriate)

Comments on the long-term vision:-

- (2) To deliver the six **Corporate Priorities**, Harrogate Borough Council is committed to investing to improve the organisation by putting customers first, increasing its service performance, being a good employer and building on its organisational capacity to deliver quality services.

Does the Commission agree or disagree with the Council's ambition to improve as an organisation? **Yes/No*** (Delete as appropriate)

Comments on improving the organisation:-

- (3) The Council's vision will be delivered through six **Corporate Priorities**. As a Commission, please consider and comment on the **Priorities** in relation to the issues across the Harrogate District. Also, rank the Corporate Priorities in order of importance from the group's perspective.

Down the left hand side, please write 1 beside your most preferred priority, 2 beside the second, 3 beside the third, 4 beside the fourth, 5 beside the fifth and 6 beside your least priority. Add the group's comments on each priority in the box on the right hand side.

Comments

<input type="checkbox"/>	<p>Affordable Housing - Including: Providing housing opportunities for all and meeting the national standard on Council Housing.</p>	
<input type="checkbox"/>	<p>Traffic and Transport - Including: Improving the availability of, and access to, rural transport, improving Market towns car parking and initiating concessionary fare schemes (bus passes, etc) to encourage the use of public transport.</p>	
<input type="checkbox"/>	<p>Keeping our District Safe - Including: Use of CCTV, providing community activities for young people, initiating information-sharing with the police and other agencies and tackling anti-social behaviour.</p>	
<input type="checkbox"/>	<p>Caring for the Environment - Including: Recycling, encouraging energy efficiency, retaining the District's Floral Excellence standard, maintaining the Nidderdale Area of Outstanding Natural Beauty and tackling litter and graffiti.</p>	
<input type="checkbox"/>	<p>Local Economy - Promoting a robust and varied economy which benefits local people and creates a range of local job opportunities with a focus on the District's market towns and rural areas.</p>	
<input type="checkbox"/>	<p>First Class Public Service - A well-managed Council delivering first-class, accessible public services, focused on value for money, working with the community, understanding the needs of local people.</p>	

Overview & Scrutiny Consultation - 5th/12th/19th September, 2005

Corporate Planning

The 12 Strategic Priority Actions

There are twelve key **Strategic Priority Actions** which Harrogate Borough Council aims to focus on over the next 3-5 years. As a Commission, please consider each of them and indicate how important or unimportant you think they are from the group's perspective. Any comments on the 12 Strategic Priority Actions should be included in the boxes overleaf.

Please circle (O) one number for each Priority Action

Priority Action	<u>Very important</u>	<u>Important</u>	<u>Neither important nor unimportant</u>	<u>Not particularly important</u>	<u>Not at all important</u>
Community Planning - Shaping the future of the Harrogate District up to 2021 on transport, housing and the environment.	1	2	3	4	5
Resources and Priorities – Ensuring that the Council uses its resources to provide value for money services.	1	2	3	4	5
Long-term investment in the Harrogate International Centre – Assessing the feasibility of refurbishing the existing exhibition space and other facilities to support the local economy.	1	2	3	4	5
Royal Hall – Completing this agreed heritage restoration project on time and within budget.	1	2	3	4	5
City Region/Northern Way – Securing the Harrogate District local economy's place within the wider economic region centred on Leeds.	1	2	3	4	5
Holiday Tourism - Supporting an effective holiday tourism strategy in the District's market towns and rural areas.	1	2	3	4	5
Cultural Services – Sustaining a viable District-wide provision (sports, parks, art and museums).	1	2	3	4	5
Customer Services - Providing local people with a point of contact and access via telephone, internet etc for Council information and services eg paying bills, booking a squash court, etc.	1	2	3	4	5
IT Investment – Enabling the Council to deliver more services electronically to local people.	1	2	3	4	5
People Management – Developing Council staff to enable them to deliver high quality services to the public.	1	2	3	4	5
Leadership – Ensuring Councillors and senior managers have the right skills to meet the changing needs of the modern public sector.	1	2	3	4	5

Rural Community Investment

Investment in rural areas and market towns to improve transport, housing, quality of life and address rural diversity issues.

1

2

3

4

5

Comments on the 12 Strategic Priority Actions:-

1. Community Planning

2. Resources and Priorities

3. Long-term HIC Investment

4. Royal Hall Restoration

5. City Region/Northern Way

6. Holiday Tourism

7. Cultural Services

8. Customer Services

9. IT Investment

10. People Management

11. Leadership

12. Rural Community Investment

Overview & Scrutiny Consultation - 5th/12th/19th September, 2005

Corporate Planning

The Council's 2006/2007 Budget

(1) **Additional Expenditure:** If there was additional expenditure available in 2006/2007, where would you as a Commission spend it?

Comments (why, etc)

Recycling and Waste (specify)	
Customer Services (specify)	
Memorial Safety (specify)	
HR Strategy	
Others (specify)	

(2) **Balancing the Budget:** What way would you as a Commission want to balance the budget?

Comments (why, etc)

Reduce services (specify)	
No additional expenditure	
Increase fees and charges (specify)	
Other ways (no more than two)	

